# Malone powered by CRST

### THE OBJECTIVE

Malone Powered by CRST is a trucking staffing agency focused on placing jobs for owner operators, lease purchase and small fleet trucks.

Upon partnering with AMG Driver Recruitment, Malone saw the need to increase the number of driver hires per month across the eastern half of the U.S., with focus on Midwest and Southeast. The company had historically relied on websites to produce indirect leads, which lead to quantity over quality hires.

The AMG Driver Recruitment team presented a strategy that showed the client that direct leads would be more effective while still satisfying the need for quantity of leads.

#### **KEY OBJECTIVES**

Decrease cost per hire Increase hire numbers per month Increase call volume for potential applicants Expand brand awareness to key stakeholders

### THE STRATEGY

Through a combination of digital display, social media, SEM and print advertising, we met the client's desired goals.

#### **RESULTS**

Through constant monitoring, ongoing campaign optimization, and regular face-to-face meetings to discuss campaign performance and evolving short-term and long-term goals, AMG Driver Recruitment effectively increased Malone's conversion rate of applicants to hires. Campaign Highlights:

5X more hires than other vendors used 57% increase in calls 30% decrease in cost per acquisition



#### THE STRATEGY BREAKDOWN

## **Digital Display**

The digital awareness campaign started by sharing Malone's messages with a specialized trucking audience, which includes CDL truck drivers located in Southeast, Midwest and East Coast regions.

In addition to general display ads, geotargeted ads were also implemented at common truck stops throughout the campaign. Geotargeting these locations increased the likelihood that interested candidates would see the ad and then take an action.

## **Search Engine Marketing**

AMG Driver Recruitment launched a search engine marketing campaign across the top search engines: Google, Bing, and Yahoo! to increase Malone's visibility in search results as drivers look for trucking companies.

AMG Driver Recruitment closely tracked performance indicators and optimized the campaign accordingly through ad copy and bidding adjustments. This ongoing optimization process resulted in major increases in inbound web traffic through paid search.

### **Social Media**

AMG Driver Recruitment managed Malone's Facebook page to educate potential applicants on the benefits of driving for them and help ease the application and conversion process in addition to creating brand awareness and increasing engagement on the page.

In addition to organic social media posts, paid social was also implemented on Facebook to expand audience reach to truck drivers and those who show interest in and/or like driver-related pages.

